

## Cool Components Warranty Information:

Skywalker will assist with Cool Components warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

### **Warranty Policy**

**Cool Components, Inc. (the “Company”) warrants the products manufactured by the company and sold by Authorized Resellers with a lifetime warranty on housings and enclosures, a three (3) year warranty on fans, and a one (1) year warranty on electronics. If the product fails for any reason, please review the support pages to ensure that there is not an issue that may be remedied without the need to return the unit. If the problem persists and needs to be returned, please contact us using the form at this web link: <http://www.coolcomponents.com/warranty>**

**All defective products will be repaired or replaced with an equivalent product, at our discretion. All returns for refund must be claimed at the place of purchase as prices may differ.**

**While the products are guaranteed against defects and failures, we cannot guarantee or support issues that may occur due to installations which may have led to the failure of the units or that would affect the performance of the units.**

**It is also important to note that only our products are covered under this or any other expressed or implied warranty offered by Cool Components, Inc. Any damage that may occur to other equipment, cabinets, enclosures, or structures are not covered by Cool Components, Inc. Our products are solely intended to facilitate airflow around components and systems and are not intended to be used in lieu of, or inconsistent with, manufacturer recommendations for proper clearances and ventilation requirements.**

### **Contact Information:**

Cool Components Inc.  
3723 N. Nebraska Avenue  
Tampa, FL 33603  
Phone Number: 813-322-3814  
Website: <http://www.coolcomponents.com/warranty>

### **Process for obtaining RMA**

Fill form out on website or call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Follow the manufacturer’s instructions for returning your product.